

**GE Security** 

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## **IMPORTANT PRODUCT SAFETY NOTIFICATION**

## ESL 500N Series Smoke Detector Recall

**PRODUCT: ESL 500N Smoke Detectors** - In cooperation with the Consumer Product Safety Commission, GE Security (Formerly GE Interlogix) of Tualatin, Oregon is voluntarily recalling approximately 14,000 ESL 500N smoke detectors.

The ESL 500N smoke detectors are hard-wired smoke detectors that require professional installation. They were manufactured from June 2002 through June 2003 and sold nationwide to distributors, dealers and installers of security systems. This voluntary recall affects all ESL 500N smoke detectors. These smoke detectors have the following model numbers, which are located on the back of the detectors:

521NB	521NCSXT	541NB	541NCSXT	541NCXTE
521NBXT	521NCSRXT	541NBXT	541NCSRH	541NCSXTE
521NCRXT		541NCRXT	541NCSRXT	

**PROBLEM:** These smoke detectors may become inoperative upon installation, during testing by service technicians or if there is an extended loss of power that depletes the control panel's backup battery. If these smoke detectors become inoperative, they may not detect fire and/or smoke. Units that have become inoperative are easily identified by the lack of the flashing red light on the detector.

**INCIDENTS:** GE Security has received no reports that any of the 500N smoke detectors failed to detect smoke or fire. GE Security is conducting this voluntary recall as a precautionary measure.

**WHAT TO DO:** To participate in this voluntary recall, please contact GE Security's customer support team at 800-648-7422 between 5 am and 5 pm PST or visit the GE Security website at www.gesecurity.com/500N. Consumers may also contact their installer or service provider to arrange for the free installation of a replacement detector.

